

## SOP #22-002

# CORE DESTRUCTION AUTHORISATION

OEM selling dealers will be required to conform to the process outlined below. OEM selling dealers will no longer be required to return cores to Meritor and have permission to retain the scrap value.

**Evidence of core destruction must be sent back to Meritor within 30 days from the date of installation. Failure to provide evidence of core scrapping/customer keeping core or completing submission to an acceptable standard may result in a core charge of \$1500 + GST per core.**

Meritor will accept return cores from Melbourne Metro OEM selling dealers only and will not be liable for any delivery/transport charges.

### Why purchase Genuine Meritor Carriers?

When the time comes to replace your carrier, there are 3 main reasons to buy a Genuine Meritor Carrier:

Comparison	Meritor	Remanufactured
<b>Quality</b>	Genuine Meritor Carriers are purchased directly from the US (facility which manufactures OE axles) and come complete with the latest design updates and are assembled from new Meritor components	Carriers are generally purchased from local dealers, cleaned up, repainted and are assembled with Aftermarket quality components from different suppliers and quality levels
<b>Warranty</b>	12 month unlimited kilometres	6 month unlimited kilometres
<b>Coverage</b>	Australia wide coverage through OE dealer network	Usually limited to local coverage

### EXPECTATIONS FROM OE SELLING DEALERS

The only requirement for OE Selling Dealers is to complete the process section outlined below. Failure to provide evidence of core scrapping/customer keeping core or completing submission to an acceptable standard may result in a core charge of \$1500 + GST per core.

### WHY MERITOR CORE DESTRUCTION?

#### Short Term Gain = Long Term Pain

Although your business may receive an initial payment for selling cores to remanufacturers, you are essentially keeping them in business - providing alternative suppliers to your own customer base.

#### Money In Your Pocket

There is money in scrapping dead cores (once authorisation has taken place) and it also avoids any corresponding core charges (\$1500 + GST) per core.

**STANDARD OPERATING PROCESS**

**PROCESS**

1. Complete Meritor's Core Destruction Authorisation form (see sample below).
2. Write GMC (Genuine Meritor Carrier - formerly MRCA) number (found on GMC card supplied with every Genuine Meritor Carrier) in white marker onto an undamaged surface of the displaced carrier and take photo, clearly showing complete unit and GMC number (see GMC Card sample below).
3. Ensure core housing and crown wheel are damaged by appropriate means eg. oxy torch or angle grinder.
4. Take photo of complete unit and GMC number clearly demonstrating damage (see Photo sample below).
5. Email the completed submission form and photos to coresaus@meritor.com
6. You will then receive an email from Meritor confirming authorisation has been completed.
7. You can now proceed to scrapping the core.

**CORE DESTRUCTION AUTHORISATION SAMPLE**

**MERITOR**  
Meritor Heavy Vehicle Systems Australia Ltd  
ABN 66 004 479 430  
50 Calamco Drive GERRIMULT VIC 3000  
Phone: (03) 8353 8000 (Parts Direct)  
(03) 8353 6000 (Office)  
(03) 8353 6000 (Fax)

**G.M.C.:** 15000 \_\_\_\_\_  
**Model:** RP23/160 \_\_\_\_\_  
**Ratio:** 4.10 \_\_\_\_\_

MERITOR CORE DESTRUCTION AUTHORISATION

DEALERSHIP <u>Sample Dealer</u>	DEALER CODE <u>12345</u>
ADDRESS <u>123 Sample Road</u>	
CITY <u>Sampletown</u>	STATE <u>VIC</u>
PHONE NUMBER <u>(03) 1234 5678</u>	FAX NUMBER <u>(03) 1234 5679</u>

**STEP 1:**  
Form must be filled out completely before submission to Meritor. Failure to submit correctly will result in submission not being accepted for authorisation. Meritor reserves the right to enforce \$1,500 carrier charge for incomplete submissions.  
Email completed submissions (inc. photos) to coresaus@meritor.com or fax to (03) 8353 6000.

**STEP 2:**  
Is dealer in possession of return core?  
 Yes     No  
*(If you answered "Yes" to Step 2 follow Step 4)*

**STEP 3:**  
If your answer is 'No' to Step 2 an additional charge of \$1,500 for each carrier will be charged by Meritor.

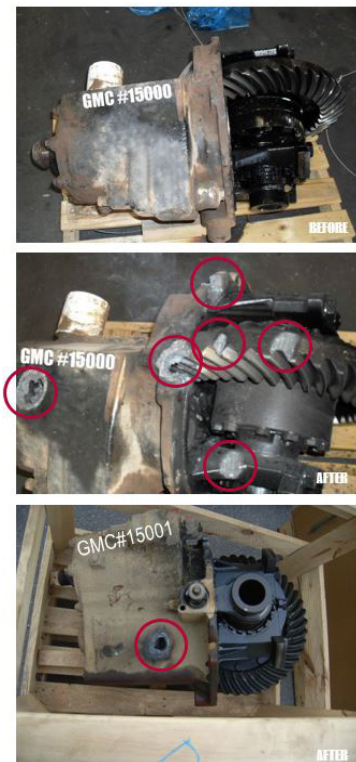
**STEP 4:**  
Is this a warranty?  
 Yes     No  
If yes, do not scrap core. Contact Meritor Field Operations Group for further instructions.

**STEP 5:**  
Cores are no longer required to be returned to Meritor. Please send through photos with this authorisation:  
 Before photo – including GMC number  
 After photo – including GMC number and damage to housing and crown wheel.

**GMC = GENUINE MERITOR CARRIER**  
(formerly referred to as MRCA (Meritor Remanufactured Core) Advice)

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**PHOTO SAMPLE**



**GMC CARD SAMPLE**

new  
**genuine**  
Meritor Carrier Program

GMC #: 15000

SEE OVER FOR CHECKLIST

**MERITOR**

FRONT

new  
**genuine**  
Meritor Carrier Program

CHECKLIST

BEFORE OPERATING THIS VEHICLE HAVE YOU REMEMBERED TO:

1. Check and top up engine oil level
2. Check and top up coolant level
3. Check and top up brake fluid level
4. Check and top up power steering fluid level
5. Check and top up windscreen washer fluid level
6. Check and top up battery electrolyte level
7. Check and top up air filter
8. Check and top up oil filter
9. Check and top up fuel filter
10. Check and top up water pump
11. Check and top up air pump
12. Check and top up water pump
13. Check and top up air pump
14. Check and top up water pump
15. Check and top up air pump
16. Check and top up water pump
17. Check and top up air pump
18. Check and top up water pump
19. Check and top up air pump
20. Check and top up water pump

IF PROCEEDS ARE NOT FOLLOWED, CONTACT YOUR LOCAL MERITOR DEALER FOR MORE INFORMATION ON MERITOR CARRIER CONTACT MERITOR FIELD OPERATIONS GROUP FOR FURTHER INSTRUCTIONS

MERITOR  
HEAVY VEHICLE SYSTEMS AUSTRALIA LTD  
50 CALAMCO DRIVE GERRIMULT VIC 3000  
PHONE: (03) 8353 8000 (PARTS DIRECT)  
(03) 8353 6000 (OFFICE)  
(03) 8353 6000 (FAX)  
WWW.MERITOR.COM.AU

MERITOR

BACK